

TOUGALOO COLLEGE

STUDENT LIFE UPDATE

During the Fall 2017 semester, students presented **MAJOR CAMPUS CONCERNS** individually and collectively through student body meetings. This matrix demonstrates the issues and resolve. They are as follows:

- Furniture – Renner Hall received new furniture and New Women’s furniture will arrive in mid-February.
- Showers not working – Repairs made in Berkshire B
- Residence Hall Cleanliness – On-going.

Residential

OIT

- Safety and Security (Doors) – Card access provided for all residence halls.
- Wi-Fi Access – New access points pending.

- Pest Control – Contractor scheduled the 4th Monday of each month.
- Work Orders Process– New software implemented to expedite requests for service.
- Heating and Cooling – Ongoing.
- Locks and Doors – New locks and keys for Berkshire Hall.

Facilities

OTHERS

- Customer Service – Provided training and appropriate corrective action (Public Safety and Residential Life)
- More Parking at A.A. Branch, Berkshire, and New Women – Pending.
- Extended Library Hours – Labs will be added to the residence halls with printers.
- Fountain Drink vs. Free Style Coke Machine in Cafeteria – Pending.

Reporting

Your quality of life is important to us! Please report residential concerns to your housing staff (RA, Coordinator or Director). Any Student Life concerns can be reported to the Dean of Students. Food Services’ issues should first be reported to Thompson Hospitality managers. Additionally, all concerns can be presented to members of the SGA.