TOUGALOO COLLEGE
TOUGALOO, MISSISSIPPI 39174

NOTICE OF JOB OPENING

TOUGALOO COLLEGE Seeks: Network Technician

Position Summary: The ideal candidate will be an individual with great passion for technology and an analytical mind. In this role, the primary function will be to provide outstanding customer service and technical support to the College by efficiently and effectively performing all job responsibilities, offering comprehensive advice and instructions, and closing assigned service requests through the helpdesk ticketing system.

The Technician will provide desktop support to all students, faculty, and staff on computer hardware, software, and network access. The technician will provide maintenance of the computer environments by analyzing requirements, resolving problems, installing hardware and software solutions, and supporting the Office of Information Technology staff. The Technician will be responsible for the internal support of the College’s computers, tablets, printers, telephones and related equipment.

Other tasks include designing and installing computer networks, connections and cabling, end-user support, troubleshooting, new deployments, testing and configuring software and hardware, maintaining hardware and peripheral devices, license tracking, managing inventory, performing regular backups, providing weekly status reports and performing computer maintenance, upgrades and configurations.

Experience/Qualifications:
A Bachelor’s degree in Computer Science or relevant field is preferred. Minimum requirements include: an Associate’s degree in Computer Science or relevant field. Strong applicants must have three to five years of relevant experience with Microsoft Windows, Mac and Linux operating systems; working knowledge of relevant enterprise software and hardware; proficient diagnostic, problem-solving and analytical skills; knowledge of LAN/WAN networks, TCP/IP protocols, and network technologies.

Date of Position Opening: October 20, 2016

Application Deadline: Open Until Filled

Salary: Commensurate with credentials, experience and skills

Mail Documents to: Tougaloo College
Attention: Director of Human Resources
500 West County Line Road
Tougaloo, MS 39174

Fax Documents to: (601) 977-7866

ALL APPLICANTS WILL BE CONSIDERED WITHOUT REGARD TO RACE, COLOR, RELIGION, SEX, AGE, NATIONAL ORIGIN, SEXUAL ORIENTATION, DISABILITY, CITIZENSHIP, VETERAN STATUS, GENETIC INFORMATION, GENDER IDENTITY; OR ANY OTHER LEGALLY PROTECTED STATUS. THE COLLEGE PROHIBITS SEXUAL HARASSMENT, INCLUDING SEXUAL VIOLENCE.

TOUGALOO COLLEGE AN EQUAL OPPORTUNITY/AFFIRMATIVE ACTION EMPLOYER