

# *“Keeping Faith in Times of Crisis”*

*Principles and Practices of Providing Social Services to Individuals Effected by Disaster*

## **Workshop Agenda Monday, April 17, 2006**

8:30-11:30	Registration	
12:00-1:30	Opening Session	Lunch <i>Welcome and Conference Overview</i>
1:30-1:45	Break	
1:45-3:00	<i>“Ministering to the Body”</i> “People don’t care how much you know until they know how much you care.”  Participants will learn how to provide compassionate & professional service to people in crisis.	<i>“Ministering to the Soul”</i> “Overcoming Red Tape in the Secular Community”  Participants will learn strategies for overcoming government red tape.
	<i>“Ministering to the Body”</i> “Providing Emergency Shelter”  Participants will learn how to establish and manage emergency shelters and provide for special medical needs during a crisis.	<i>“Ministering to the Soul”</i> “The Rewards in Store for a Servant Attitude Church”  Participants will learn the rewards that await the church if they adopt a servant attitude.
3:00-3:15	Break	
3:15-4:30	<i>“Ministering to the Body”</i> “When I was Hungry, You Fed Me”  Nourishment is food for the soul. Participants will learn the types of non-perishable food items and items needed to service people in crisis.	<i>“Ministering to the Soul”</i> “Preparing the Church to be Compassionate”  Participants will learn how to prepare congregations and organizations to show compassion to persons in crisis.
	<i>“Ministering to the Body”</i> “Accessing Benefits”  Participants will learn how to help people in crisis continue to receive common benefits.	<i>“Ministering to the Soul”</i> “Follow up, Follow Through, Until You’re Through”  Participants will learn the level of commitment to providing assistance to persons in crisis.
6:00-7:00	Opening Reception Heavy hors d’oeuvres	

**Tuesday, April 18, 2006**

8:30-10:30

Registration

8:00-9:00

Continental Breakfast

9:00-10:15

*“Ministering to the Body”*  
“Organizing for Effective Results”

Participants will learn how to identify leaders, within their organizations and the type of skills needed to service people in crisis.

*“Ministering to the Soul”*  
“The Trust Factor-Building Trust & Credibility”

Participants will learn how to build trust and credibility with people in crisis before crises occurs.

*“Ministering to the Body”*  
“Assessing Employability Skills”

Participants will learn how to assess people’s employment skills in order to assist them in seeking employment.

*“Ministering to the Mind”*  
“Keeping Your Sanity in the Midst of Crisis”

Some people become emotionally unwell when they spend a lot of time around people who are depressed, negative, or otherwise emotionally unhealthy without a balance of time with emotionally healthy people. Participants will learn ways to avoid emotional and physical burnout.

10:15-10:30

Break

10:30-11:45

*“Ministering to the Mind”*  
“Laughter is Good for the Soul”

Participants will learn the importance of a sense of humor in the time of crisis.

*“Ministering to the Mind”*  
“Prepare, Prepare, Prepare”

Participants will learn tips on how to prepare in case of crisis or natural disaster.

*“Ministering to the Mind”*  
“Understanding and Adapting to Change”

Participants will learn ways to help people adapt to change.

*“Ministering to the Mind”*  
“Empowering People in Crisis”

Participants will learn how to help people in crisis act independently to meet his or her own needs

12:00-1:30

Lunch

1:30-1:45

Break

1:45-3:00

*“Ministering to the Body”*  
“People don’t care how much you know until they know how much you care.”

Participants will learn how to provide

*“Ministering to the Soul”*  
“Overcoming Red Tape in the Secular Community”

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compassionate & professional service to people in crisis.

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Participants will learn how to help people in crisis continue to receive common benefits.

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“Follow up, Follow Through, Until You're Through”

Participants will learn the level of commitment to providing assistance to persons in crisis.

Public Forum

### **Wednesday, April 19, 2006**

8:00-9:00

Continental Breakfast

9:00-10:15

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“Organizing for Effective Results”

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*“Ministering to the Soul”*  
“The Trust Factor-Building Trust & Credibility”

Participants will learn how to build trust and credibility with people in crisis before crises occurs.

*“Ministering to the Body”*  
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“Keeping Your Sanity in the Midst of Crisis”

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1:00-2:00 p.m.

Conference  
Debriefing & Planning Session